



June 2024 | www.collegept.org | info@collegept.org

Welcome to the June edition of Perspectives.

In this newsletter, we explore some common misunderstandings about privacy and patient safety from this year's Professional Issues Self-Assessment (PISA) exercise, discuss scope of practice in the latest Case of the Month, and share what's on the agenda for our upcoming Board meeting.

There are a few additional pieces I'd like to highlight related to equity, diversity and inclusion (EDI). First, in my latest Registrar's Blog, I take the opportunity to continue the conversation around the role of data collection in our EDI work. My first blog explained how your feedback led to a shift in our approach, and I'm looking forward to ongoing engagement on this important topic.

I'd also like to invite you to review our first annual EDI Report, which highlights our actions and progress in this space. Our EDI goals are intrinsically tied to our broader mission of serving the public interest and we're eager to share how we're working to cultivate a climate of belonging.

Finally, as the weather gets warmer, I wanted to take a moment to wish everyone a wonderful summer. I hope that over the coming months you'll be able to find some much needed time to relax and unwind from your busy schedules.

All the best,



Craig Roxborough
Registrar and CEO

In a follow up to the previous Registrar's Blog on the [role of data collection in our EDI work](#), Craig Roxborough is answering an important question: How does the College safeguard your demographic data?

This question emerged as a theme during feedback you provided last fall, so Craig will explore the ways we protect the data that we currently collect, and the options available to us should we decide to collect additional demographic data in the future.

Your ongoing feedback in this space is important and will help us develop a path forward. Please take some time to read the blog and leave a comment to share your thoughts.

[Read the Blog](#)

First Annual Equity, Diversity and Inclusion Report

A foundational pillar of the College's strategic plan, approved by the Board in 2022, is a commitment to embrace a culture where an Equity, Diversity and Inclusion (EDI) lens is intentionally incorporated into all levels of decision making.

Our first annual EDI Report outlines our progress toward that goal and highlights future commitments. We know we're at the beginning of this journey and we're dedicated to learning about inclusive practices, working with system partners to grow our knowledge base, and evolving our commitment to fostering true belonging. We are consistently humbled by this work and recognize it requires community-centered decision making.

We hope you'll take some time to read the report and share any feedback you may have.

[Read the Report](#)

Webinar: Privacy and Patient Safety Misunderstandings

In this webinar, Practice Advisors Fiona and Mary-Catherine go over some of the common misunderstandings about privacy and patient safety from this year's Professional Issues Self-Assessment (PISA) exercise.

The 22-minute video covers topics like the importance of designating a Health Information Custodian, if physiotherapists can feature patients on social media, and whether to keep the door open or closed during treatment.

[Watch On-demand](#)

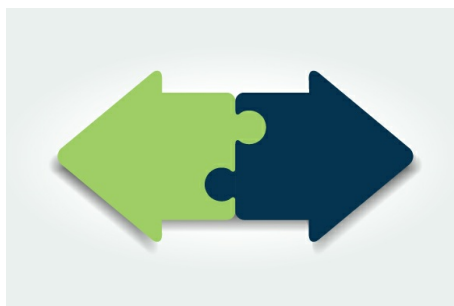
Case of the Month: Keep it in Scope



Physiotherapists are advised to avoid providing recommendations about medications (including supplements) and they shouldn't advise patients on specific diets.

In a new Case of the Month, we hear about a PT who was advising patients about nutrition, billing for probiotic capsules, and providing information about weight loss and anti-inflammatory supplements. The case explores why it's important for physiotherapists to abide by the scope of practice as defined by the Physiotherapy Act – and what happens when they don't.

[Read the Case](#)



Featured Standard: Conflict of Interest

PTs must recognize and manage situations that could result in a real or perceived conflict of interest.

Physiotherapists must recognize and manage situations that could result in a real or perceived conflict of interest.

Wherever possible, physiotherapists should avoid situations that might result in a conflict of interest. If it's not possible to avoid a conflict of interest, physiotherapists must:

- Disclose and discuss the situation with the patient before providing the services
- Make the patient aware of practical alternatives if there are any
- Document the discussion in the patient's record

Advice from the Practice Advisors when it comes to potential conflicts of interest:

Stop: Offering incentives, such as referral programs for family and friends, to promote your practice.

Start: Avoiding situations that might cause a conflict of interest. For example, you shouldn't give or receive benefits for patient referrals.

Before deciding to offer incentives, consider these points:

- **Professional Judgment:** Your decisions should not be influenced by incentives.
- **Clinical Care:** Always provide care that is needed, regardless of any incentives.
- **Cost of Incentives:** Do not add the cost of the incentive to the service invoice for third-party payors.
- **Protect Patients:** Ensure that patients are not exposed to unethical business practices.

For more information, review the **Conflict of Interest Standard** and read the College's **guidance on incentives**.

[Read the Standard](#)

Practice Advice Question

Can a physiotherapist reduce or waive fees for patients who can't afford them?

[Get the Answer](#)

Myth vs. Fact

Physiotherapists need to inform the College if they work with PTAs.

Is this a myth or a fact?

[Find Out](#)

Tune In To Next Week's Board Meeting

The next College Board meeting is scheduled for Monday June 24 and Tuesday June 25.

Board meetings are open to the public and anyone can attend. The meeting materials, schedule, and livestream links are available on the Board page.

On the agenda for this meeting:

- Welcoming new Board Directors and reviewing the Committee Slate
- An update on the Ontario Clinical Exam (OCE)
- Next steps in the consultation and approval process of the proposed national standards
- Updates from the Ontario Physiotherapy Association (OPA) and the Canadian Alliance of Physiotherapy Regulators (CAPR)

Please note a recording of the meeting will not be available afterward.

Materials and Livestream Links

Welcome

New Registrants

The College would like to welcome our newly registered physiotherapists.

[View the List](#)



Comments or questions related to Perspectives?
Get in touch at communications@collegept.org or 1-800-583-5885 ext. 291

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