

Perspectives



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Welcome to the first edition of Perspectives in 2024.

In this newsletter you'll find information about our new Patient Centred Communication E-Learning Module, reminders about fees and billing, tips to safeguard your registration number, and details about the 2024 Council elections, including a webinar that we're hosting to answer your questions about becoming a Council member.

You'll also find some educational resources related to Indigenous health equity, including a very special guest blog from Kirsten Pavelich, PT and Denise Taylor, PT about their experiences with the Community Rehabilitation Worker program in Northern Ontario. I'm excited that Kirsten and Denise have taken over our blog this month to share their experiences with you.

Finally, just a friendly reminder that Annual Renewal and PISA season is upon us. Both start on February 1 and run until March 31. Keep an eye on your inbox for more information in the coming weeks.

All the best,



Craig Roxborough
Registrar and CEO

NEW: Patient Centred Communication E-Learning Module

We're excited to share that our new Patient Centred Communication E-Learning Module is now available.

The module will help new and experienced physiotherapists enhance their professional communication skills with patients, families, caregivers, and team members. Learn how to apply key principles and skills in your practice to improve patient outcomes, increase levels of patient satisfaction, and foster a more rewarding career as a PT.

If you have any questions as you're working through the module, please contact the Practice Advisors at 1-800-583-5885 ext. 241.

Blog: Community Rehabilitation Worker Program in Northern Ontario

Recently, Kirsten Pavelich, PT gave a presentation to Council about the Community Rehabilitation Worker program in Northern Ontario. The program's goal is to improve access to rehabilitative care in remote, Indigenous communities.

In a new blog post, Kirsten and her program collaborator Denise Taylor, PT explore the importance of the program and how community members are integral in providing support to Elders to help them stay within their communities as they age.

This blog shares unique insights into the challenges that many remote communities face with a lack of access to essential care. It also highlights what can be done when partners from the communities and various health organizations work together to implement solutions to help address the gap.

[Read the Blog](#)

Additional Indigenous Health Equity Resources

Patient Safety: Cultural Safety and Anti-Indigenous Racism Webinar

On December 6, Healthcare Excellence Canada hosted a webinar addressing how racism and culturally unsafe care affect the safety and quality of care for First Nations, Inuit, and Métis people and communities.

A recording of the webinar is now available on Healthcare Excellence Canada's YouTube channel. Be sure to check it out.

[Watch the Webinar](#)

In Plain Sight Report

If you haven't had the chance already, take some time to review the In Plain Sight report published by a team of researchers in BC. The report highlights the prejudices and mistreatment that some Indigenous patients face in healthcare, and offers recommendations to eliminate Indigenous-specific racism and promote health equity.

[Read the Report](#)

Case of the Month: Off the Record

It's important for a physiotherapist to clearly document the rationale for the care they provide to their patients.

But what happens when a patient says they were not aware of the risks associated with a treatment and there is no evidence in the patient record to challenge their claim?

In a new Case of the Month, we'll look at how a physiotherapist explores the importance of documenting consent, treatment and any adverse events.

Read the Case

Practice Advice Question

An elderly patient you have been seeing in their home confides in you that they were abused by their daughter after you noticed bruising on the patient's arm. The patient doesn't want this reported. What are your obligations in this scenario?

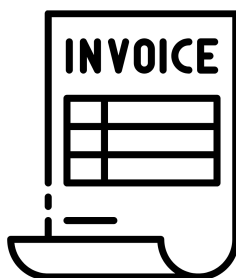
Get the Answer

Myth vs Fact

When a person who has physiotherapist assistant (PTA) training has been assigned to assist a registered nurse (RN) in a Long-Term Care facility, the physiotherapist remains responsible for the care assigned by the RN.

Is this a myth or a fact?

Find Out



Fees, Billing and Accounts Standard

Physiotherapists must have a written process for routinely reviewing their fees, billings or accounts.

Physiotherapists are accountable for any fee, billing or account that uses their name and registration number. PTs must be aware of how their name and registration number are being used.

Advice from the Practice Advisors when it comes to fees, billings, and accounts:

Stop: Sharing your registration number with potential employers before you sign an employment contract.

Start: Making sure your registration number is used appropriately. Remember, you have the right to ask your employer to see any billings that use your registration number.

Be sure to review the Fees, Billing and Accounts Standard on the College website, and call the Practice Advisors at 1-800-583-5885 ext. 241 if you have questions.

Read the Standard

More Tips to Keep Your Registration Number Safe

Here are some more tips to protect your registration number:

- Regularly audit the invoices that use your name and registration number.
- Never sign blank treatment plans/forms.
- If your employer uses signature stamps or electronic signatures, make sure your signature is not used by anyone other than yourself.
- When leaving a practice, write a letter to the clinic manager saying that they are no longer permitted to use your name and registration number for billing purposes.
- Review and follow the guidance in the [Starting a New Job](#) and [Leaving a Practice](#) checklists.

Remember, your registration number is unique to you, and you should be mindful of how it's being used throughout your career. Visit the website for steps to take if your registration number has been compromised.

Misused Registration Number

2024 Council Elections – Nominations Open

Nominations are now open for the 2024 Council Elections and By-Election! Nominate a PT you think would be a great addition to College Council.

Three districts are up for the election this year, and we're also holding a by-election to fill a vacancy. In the 2024 election, eligible nominators and nominees must live/work in:

- District 3 (Central Eastern)
- District 6 (Toronto West)
- District 7 (Toronto East)

By-Election:

- District 5 (Northern)

If you live in a district up for election or by-election, please check your email for a link to nominate a physiotherapist.

You can verify your district by checking your postal code on [the Electoral Districts](#) page. Nominations close on February 21, 2024 at 2:00 p.m.

About Elections

Webinar: Answering Your Questions About the Elections

Have you considered joining College Council?

The 2024 Council elections and by-election are underway, and we're ready to answer your questions about the election process and what it means to be a Council member.

Join us for a live webinar on Wednesday, February 7 from 6:30 p.m. to 7 p.m.

Nitin Madhvani (Council President), Katie Schulz (PT and Council Member), and Craig Roxborough (Registrar and CEO) will answer your questions, share more information about the role and commitment of Council members, and reflect on their own personal experiences.

There is no need to pre-register for this event. The event will be recorded for anyone who can't attend live.

Annual Renewal and PISA Open on February 1, 2024

Annual Review 2024

The 2024 annual renewal process will run from February 1 to March 31. **The fee this year is \$648.**

All PTs in Independent Practice must complete annual renewal and pay the registration fee by 11:59 p.m. on March 31 to avoid additional late fees.

You will complete annual renewal online using the PT Portal. An email will be sent on February 1.

If you have questions, please contact the Renewal Team at renewal@collegept.org or 1-800-583-5885 ext. 222.

Annual Renewal

PISA 2024

The Professional Issues Self Assessment (PISA) also runs from February 1 to March 31. PISA is a mandatory self-reflection exercise that all PTs must complete each year. This includes both Provisional Practice and Independent Practice Certificate holders. The short assessment has 13 multiple choice questions and is not scored.

On February 1, an email will be sent with more information to complete PISA.

If you have questions, please contact PISA@collegept.org or 1-800-583-5885 ext. 222.

PISA

Welcome
New Registrants

The College would like to welcome our newly registered physiotherapists.

[View the List](#)

Questions? Ask the Advisor

Free, Confidential Advice Available for the Public and
Practice Advice for Physiotherapists

Call 1-800-583-5885 ext. 241 or 647-484-8800
or email advice@collegept.org

Comments or questions related to Perspectives?
Get in touch at communications@collegept.org or 1-800-583-5885 ext. 234.

www.collegept.org

