



## Questions & Answers

### Transparency – What Does it Mean for You as a Physiotherapist?

**Q: Why is the College planning to make this information available on the Public Register? Are other health professionals doing this as well?**

**A:** All health regulatory Colleges who are part of the **Advisory Group on Regulatory Excellence (AGRE)** (this includes nurses, dentists, pharmacists, physicians and optometrists) are making these changes to their Public Registers. Over the long term, we anticipate that other Ontario health regulatory colleges in Ontario will be providing similar information on their Public Registers. The goal is to provide the public with a similar experience and information, regardless of what Public Register they visit.

**Q: I received a caution years ago, does this mean that it will now appear on the Public Register?**

**A:** Only physiotherapists who receive a caution as a result of a complaint that came to the College on or after July 1, 2015, will have that information appear on the Public Register. The College proposed this change through public consultation and chose this date as the starting point for sharing this kind of information publicly. No physiotherapist who received a caution as a result of a complaint made before July 1, 2015, will have it appear on the Public Register.

**Q: How will patients understand what the information means on the Public Register?**

**A:** There will be simple explanations for the public on the Public Register, explaining what is included on the site, what is not included and why, and contact information should they need more information. The goal is to make sure people have a clear understanding of what this additional information means and have context. We want patients to make informed, thoughtful decisions, and not to jump to conclusions or base their decisions on information they do not understand.

**Q: Do I need to tell the College if I'm registered in another jurisdiction, have criminal charges against me or have bail conditions for example?**

**A:** Yes. There is an obligation for members to provide this information when requested to do so by the Registrar. An example of when members must share this kind of information is when they are completing annual renewal and are asked a series of questions.

**Q: Was the consultation feedback taken into account by Council when making a decision of what information to make public and what not to make public?**

**A:** There were two phases of consultation related to making more information available on the Public Register in 2014-2015. Council considered and discussed all of the feedback members provided, especially the comments that suggested that there should be some mechanism for removal of cautions, undertakings and SCERPS. In keeping with their public interest obligations, Council also considered input from the public about the kind of information they believed would be useful in helping them choose a health professional.